

I urge the FCC to mandate Video Assisted Speech-to-Speech as a relay service. VID-STS can help at least one person I know. This man used STS until his speech deteriorated to the point that he needed to be seen to be understood. With VID-STS the operator can see his face and that will make him understandable.

The person I am referring to in particular is an extremely intelligent and courageous man who uses phone and electronic media in his work. His work is doing all that he can to help others like himself communicate with and contribute to society.

It is also the case that VID-STS can provide access to critical emergency services not available to a range of potential users now.